JRSS

NASA SEWP VI Ordering Guide

Category C — Mission-Based ITC/AV Service Solutions

JR Software Solutions Inc (JRSS) · Multi-Award GWAC · August 2026

ABOUT THIS GUIDE

This ordering guide explains how federal agencies and their approved contractors can purchase mission-based IT service solutions from JR Software Solutions Inc (JRSS) under the NASA SEWP VI Government-Wide Acquisition Contract. It is published per SEWP SOW A.6, is suitable for download and printing, and is updated within 10 business days of every contract modification.

WHO IS JRSS

JRSS engineers AI-powered decision support, modern applications, and DevSecOps pipelines — delivered by a certified small business that agencies and primes can put to work fast. Founded in 2005 and serving federal missions for two decades, JRSS delivers AI and machine learning, intelligent automation, data and analytics, application development, cybersecurity and zero trust, and DevSecOps and secure cloud — including enterprise data platform work at multi-petabyte scale and secure GenAI systems now past a million interactions for public health missions.

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1 · SEWP VI Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup," provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all federal agencies and their approved contractors. Created in 1993, SEWP was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space and now supports more than 50,000 orders a year. The program is self-funded through a 0.34% usage fee embedded in contract pricing.

SEWP VI is a multiple-award GWAC. JRSS holds a Category C contract — Mission-Based ITC/AV Service Solutions — covering customized, program-level IT service solutions, with ancillary products available only in support of those services.

2 · Contract Facts

Contract number	80TECH26D0769
Scope category	C — Mission-Based ITC/AV Service Solutions
Contract type	GWAC (multi-award IDIQ), fair opportunity per FAR 16.505(b)
Period of performance	November 1, 2026 – October 31, 2036 (orders may complete up to 60 months past expiration)
SEWP surcharge	0.34%, embedded in pricing — never a separate line item
UEI / CAGE	TQZJJNXD9MC4 / 6H2L0
Socioeconomic status	Small Business · WOSB (SBA-certified) · HUBZone (SBA-certified) · SDB · MBE (NMSDC)
Certifications	ISO 9001:2015 · ISO 27001 · ISO 20000-1 · CMMC Level 1
NAICS on contract	518210, 541330, 541511, 541512, 541519, 541611, 541618, 541690, 541715, 541990, 611420
Program Manager	Ravindra Mettupalli, President
Deputy Program Manager	Janaki Allu, CEO

3 · Program Support

How to obtain a quote
Contact our SEWP Program Manager to discuss requirements, scope, and quotes for services under Category C:
Ravindra Mettupalli — President & SEWP Program Manager
Phone: 770-789-8303 · Email: rmettupalli@jrssinc.com
Agencies may also request quotes directly through the SEWP Quote Request Tool at sewp.nasa.gov.

Installation, warranty, technical support, software support & post-delivery policy
JRSS provides support for services delivered under each order per the terms of that order. For all post-delivery policy and procedural questions — installation, basic and extended warranty, technical support, and software support:
Janaki Allu — CEO & SEWP Deputy Program Manager
Phone: 770-780-8186 · Email: jallu@jrssinc.com

How to troubleshoot a problem order
If any aspect of an order needs attention — delivery, invoicing, performance, or modification:
First contact: **Janaki Allu** — 770-780-8186 · jallu@jrssinc.com
Escalation: **Ravindra Mettupalli** — 770-789-8303 · rmettupalli@jrssinc.com
Unresolved issues may also be raised with the SEWP Help Desk: help@sewp.nasa.gov · (301) 286-1478.

How to contact SEWP
SEWP PMO hours: Monday–Friday, 7:30 AM – 6:00 PM (ET)
Email: help@sewp.nasa.gov · Customer Help Desk: (301) 286-1478
Website: www.sewp.nasa.gov

4 · What Is in Scope

SEWP VI provides a broad suite of ITC/AV solutions and services across three scope categories: Category A (ITC/AV Solutions), Category B (Enterprise-Wide ITC/AV Service Solutions), and Category C (Mission-Based ITC/AV Service Solutions). JRSS holds Category C. Under it, JRSS delivers customized, mission- and program-level IT service solutions, including:

- AI & machine learning — decision support, predictive analytics, secure GenAI, and agentic RAG
- Intelligent automation — RPA and AI agents with human oversight and audit trails
- Data & analytics — enterprise data platforms, medallion architecture, mission dashboards
- Application development — modernization, citizen-facing platforms, ERP implementation
- Cybersecurity & zero trust — architecture, ICAM, continuous monitoring
- DevSecOps & secure cloud — secure CI/CD and infrastructure-as-code on Azure and AWS

To confirm whether a requirement is within SEWP VI scope, send an overview and/or bill of materials to help@sewp.nasa.gov for a quick PMO scope review.

5 · Ordering Process

Step 1 — Request a quote. Agencies request quotes through the SEWP Quote Request Tool (QRT) at sewp.nasa.gov — the recommended method for documenting fair opportunity — or contact JRSS directly to discuss the requirement first.

Step 2 — Receive the JRSS quote. JRSS responds through the SEWP system with clearly stated validity dates, and honors any order submitted within the stated validity period of a quote.

Step 3 — Issue the delivery order. Delivery orders are issued by the customer agency's own contracting office — never by the SEWP Program Management Office — and are routed through the SEWP PMO, which reviews, processes, tracks, and forwards them to JRSS. Any modifications to an order also route through the SEWP PMO.

Payment. Electronic Funds Transfer (EFT) and Government Purchase Card are accepted regardless of order size.

6 · Fair Opportunity (Clause A.1.13 Summary)

SEWP VI is a multiple-award GWAC. Per FAR 16.505(b), each contract holder is given a fair opportunity to be considered for each order, and the method for obtaining fair opportunity is at the discretion of the ordering Contracting Officer. Using the SEWP Quote Request Tool automatically includes the contract holders within a selected group and helps document the fair-opportunity decision. Key points of clause A.1.13 (Fair Opportunity and Requests for Quotes):

• Fair opportunity applies at the individual order level per FAR Part 16.505(b), including the SEWP RFQ tools; order-selection documentation is maintained by the issuing procurement office.

• JRSS will not market, quote, or offer for sale any ITC solutions not listed under its contract until they are included in the SEWP database of record and available to all Government end-users.

• Responses to a formal RFQ or Market Research Request may include only items on contract, at prices no greater than the SEWP database of record at the time the quote is issued; if JRSS cannot fully respond, it must submit a No Bid, and unless the RFQ allows partial quotes, responses must be complete.

• Every quote states its validity period, and JRSS honors any order submitted within that period.

• Responses to RFIs and RFQs issued from the SEWP on-line quoting system follow the Contract Holder User Manual (CHUM).

The full text of clause A.1.13 is posted on the JRSS SEWP VI page: www.jrssinc.com/contracts/sewp-vi/

DOCUMENT CONTROL

Published by JR Software Solutions Inc per SEWP SOW A.6. This guide is reviewed and updated within 10 business days of each contract modification. Current version: August 2026. For the latest copy: www.jrssinc.com/contracts/sewp-vi/